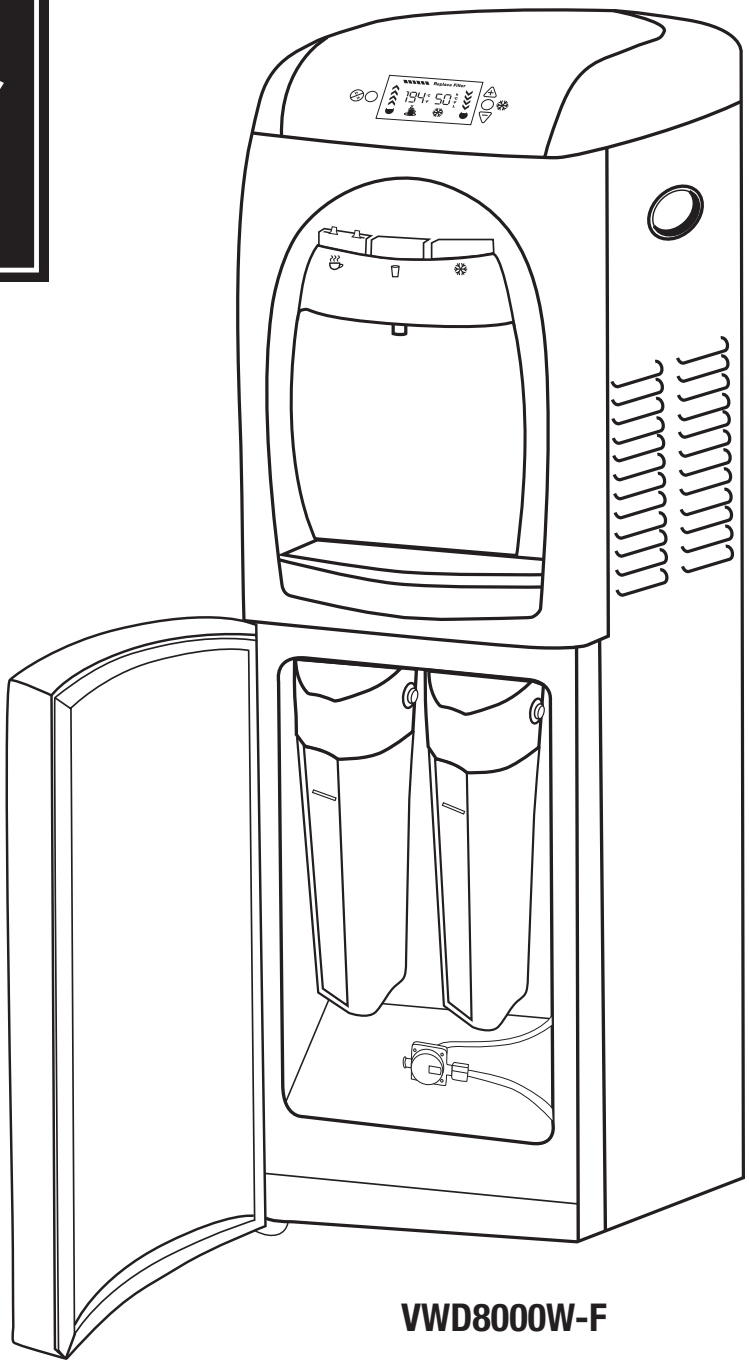
vitapur®

Premium Point-of-Use
Water Dispenser

Distributeur d'eau
individuel de première qualité

Dosificador de agua
de primera calidad disponible en donde se necesita



VWD8000W-F

Use & Care Guide
Guide d'utilisation et d'entretien
Manual d uso y cuidado

CAUTION: Before using water dispenser, read this manual and follow all safety rules and operating instructions.

MISE EN GARDE: Avant d'employer votre distributeur d'eau, lisez ce manuel et suivez toutes les règles de sécurité et les consignes d'utilisation.

PRECAUCIÓN: Antes de usar el dosificador de agua, lea este manual y siga todas las reglas de seguridad e instrucciones de funcionamiento.

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Thank you for purchasing a vitapur® Water Dispenser. Please read the enclosed operating instructions carefully and retain this booklet for future reference.

We have carefully engineered your vitapur® Water Dispenser to give you years of enjoyment and trouble free operation.

Your new Water Dispenser may or may not have been equipped with a water treatment system. If a seperate water treatment system has been added to your dispenser, please reference the water treament system manufacturer instructions for correct operation of their system.

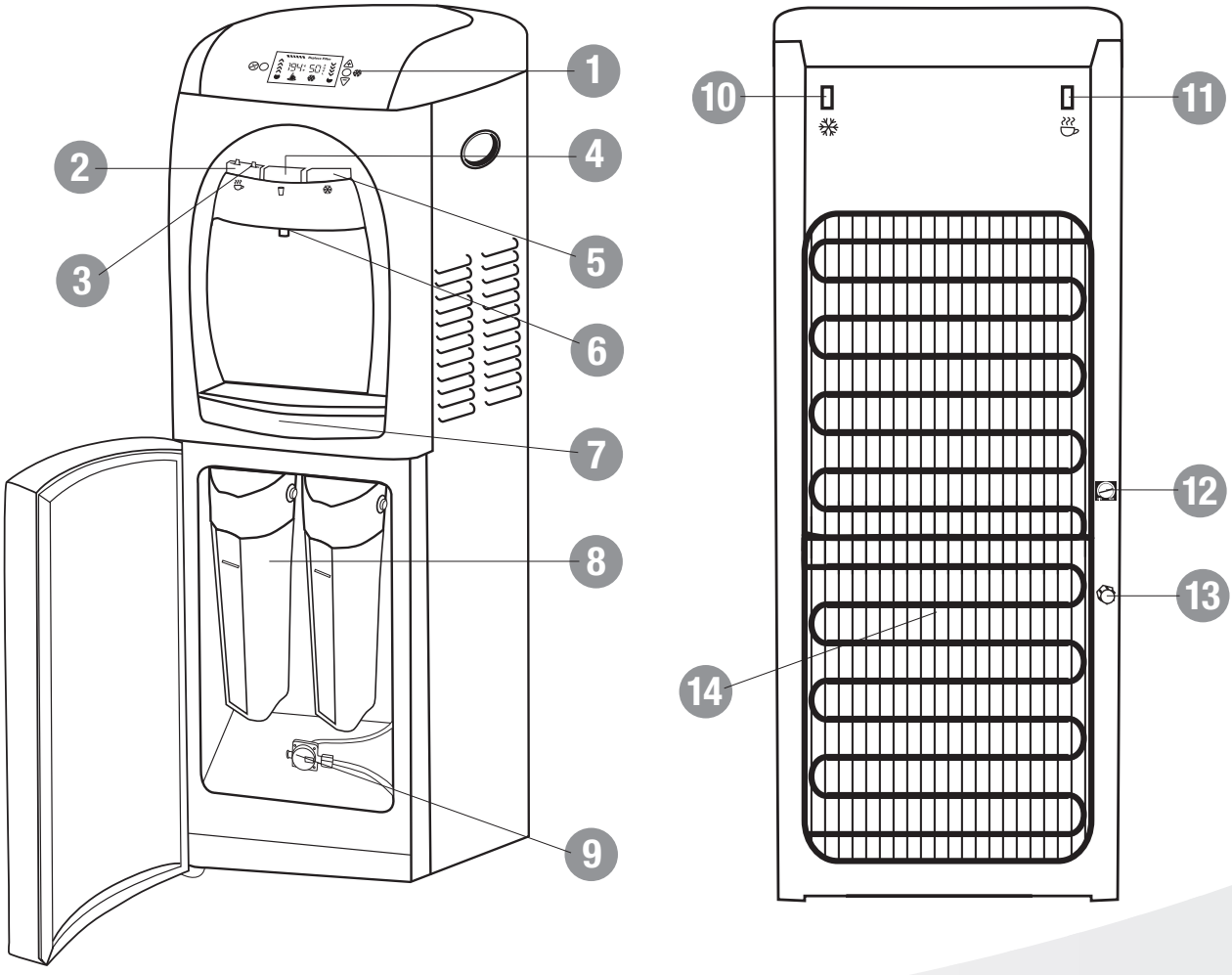
IMPORTANT SAFEGUARDS

- **Installation by a certified plumber is recommended**
- **Never turn the dispenser upside down or tilt more than 45 degrees. Let unit stand upright for 12 hours before turning on.**
- Ensure all tubing connections are sealed and that there are no system leaks before operating unit.
- Never use this dispenser with water that is unsafe to drink or is from an unknown source.
- Never use any other liquid in the dispenser other than known and microbiologically safe water.
- Never allow children to dispense hot water without proper and direct supervision.
- This water dispenser is equipped with a grounded power cord plug for your safety. It must be plugged into a grounded outlet. Do not use an extension cord with your water dispenser.
- Keep your water dispenser in a dry place away from direct sunlight.
- Never put anything flammable close to the dispenser.
- Leave a minimum of 2” (5 cm) around the back and sides of the dispenser for proper ventilation.
- Always install your water dispenser on a level floor. Wait 3 minutes before restarting machine after shutting down.
- Always unplug the water dispenser before servicing or cleaning.
- Only replace filters with Vitapur® replacement filters.

If a seperate water treatment system has been added to your dispenser, please reference the system manufacturers instructions for the correct operating and maintenance requirements.

YOUR VITAPUR® WATER DISPENSER

1. Electronic display panel
2. Hot water push button
3. Childproof safety switch
4. Room temperature push button
5. Cold water push button
6. LED night light
7. Removable drip tray
8. Pre-filter / carbon block filter
9. Mechanical float reset switch
10. Cold water power switch (rear of dispenser)
11. Hot water power switch (rear of dispenser)
12. Adjustable cold water thermostat (rear of dispenser)
13. Drain valve (rear of dispenser)
14. Condenser coils (rear of dispenser)



OPERATING INSTRUCTIONS

Initial Product Cleaning Procedure

As with most new appliances, it is recommended to flush the system prior to first time use.

1. Make sure the unit is plugged in and the power switches for the hot and cold tanks are turned off.

2. Ensure there are no leaks from any of the tubing connections.

3. Exhaust air from the dispenser by dispensing water from the hot and cold buttons until flow is stabilized (as there is alot of air in the water filters, this will take a couple of minutes).

4. Drain a minimum of 4-6 glasses of water from each button prior to turning the power switches on at the rear of the unit.

5. Turn the power switches for the hot and cold water reservoirs on at the rear of the unit.

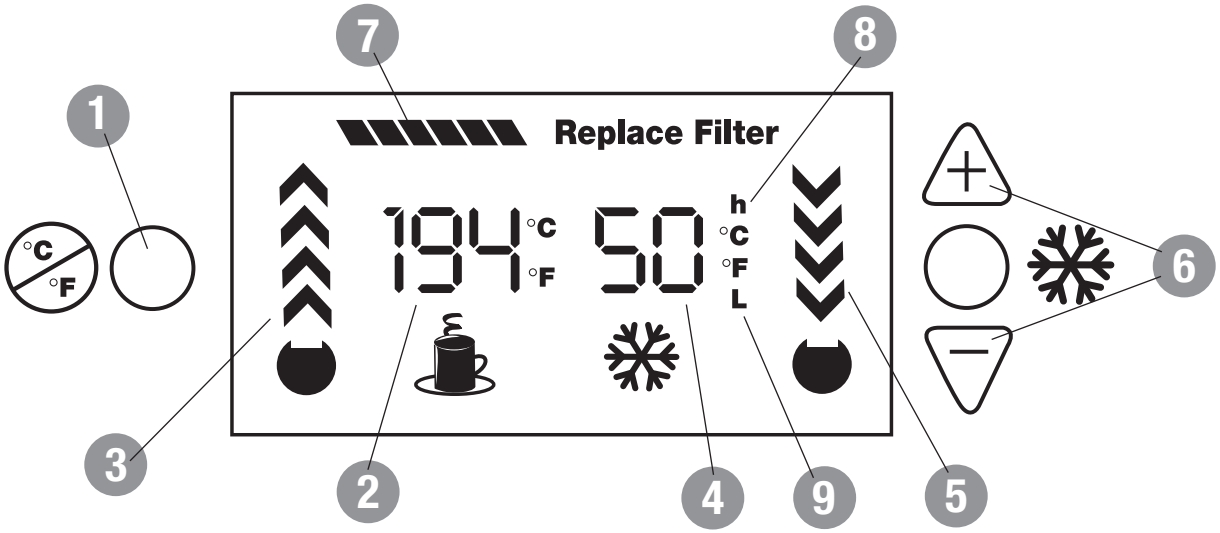
6. Adjust cold water temperature to desired temperature.

NOTE: When replacing water filters, the above procedure must be repeated.

Dispensing Water

Place a glass under the spigot and push down on the appropriate button; red for hot water, white for room temperature water and blue for cold water. Press until the desired amount of water is dispensed, then release the button.

Electronic Display Control / Description and Operation



1. Temperature Display Button
2. Hot Water Temperature Indicator
3. Heating System Activation Indicator (blinking when active)
4. Cold Water Temperature Indicator
5. Cooling System Activation Indicator (blinking when active)
6. Cold Water Temperature Adjustment Buttons
7. Filter Replacement Indicator
8. Hours of Operaion Indicator
9. Volume Indicator
10. **Flashing Display: Leak Sensor System**

When the system is first connected with power, the display window will show “8000” for a period of 5 seconds, following which the hot and cold water temperature will be displayed in °F and the hot and cold water temperature display icons will illuminate.

1. Temperature Display Button

Press °C/°F to convert the temperature from °F to °C. Temperature can be altered between Celcius and Farenheit at any point during unit operation.

2. Hot Water Temperature Indicator

When the hot water switch (at rear of the dispenser) is turned to the “ON” position, the system activation indicator will blink showing the water temperature gradually going up, and indicating that the heating of the water is taking place.

3. Heating System Activation Indicator

Indicator will flash during the heating cycle providing a positive indicator of system operation.

4. Cold Water Temperature Indicator

When the cold water temperature switch (at the rear of the dispenser) is switched to the “ON” position, the activation indicator will flash showing the water temperature gradually going down, and indicating that the cooling of the water is taking place.

5. Cooling System Activation Indicator

Indicator will flash during the cooling cycle providing a positive indicator of system operation.

6. Cold Water Temperature Adjustment Buttons

Press and hold the ❄ button for 3 seconds. The cold water temperature display will blink.

Press the + button to increase the temperature.

Press the − button to decrease the temperature.

Press the ❄ button once to hold temperature.

Note: default system temperature is 5°C.

7a. Filter Replacement Indicator

The filter replacement indicator shows the remaining filter life based on a maximum volume of 900 Litres (approx. 240 gallons). Each of the six bars in the indicator ▰▰▰▰▰▰ is indicative of 150 L / 40 gallons. When the system flow meter reaches 900 L / 240 gallons, the icon will read as ▱▱▱▱▱▱ and the text “Replace Filter” will flash. To reset the system the user must replace the filter, and press + + − .

Note: The filter replacement indicator will function regardless of whether a filtration system is installed. If no filtration system is installed, the system must be reset based on volume, and/or time at a minimum of twice a year (at approximately 6 month intervals).

7b. Replace Filter

When the “Replace Filter” icon appears, the water dispenser will still function for a limited time. If the working volume or time exceed 10% of the rated working volume or time, and the system remains in the “Replace Filter” condition, the system will shut down and must be manually reset by pressing + + following replacement of the filter (if a filtration system is installed within the system). This reset function will work only when the “Replace Filter” icon is flashing.

The system has been designed with a memory chip function to retain critical information pertaining to filter life (volume treated and hours of operation). During a power failure this information will automatically be retained, and will be present upon start-up of the system following the outage.

For your added safety, if a power outage should occur when the unit is indicating “Replace Filter”, the unit will continue to display the message upon system start-up.

NOTE: Replacement filters for your VWD8000W-F are available from the retailer where you purchased the unit. As these are custom sized filter elements, only Vitapur replacement filters can be used in this unit. Using alternate filters will cause the unit to malfunction and will void the warranty.

8. Hours of Operation Indicator

As it is normally recommended to replace filters on a six month basis, the unit will automatically time its usage to a maximum working time of 4320 hours, independent of the volume of flow. Upon reaching a total usage time of 4320 hours, the temperature of the hot and cold water and the filter working time will flash in opposing sequence at 30 second intervals, and the “Replace Filter” indicator will flash in sequence to remind the user to replace the filters and reset the system. To reset the system the user must replace the filter, and press + + to reset the system.

9. Volume Indicator

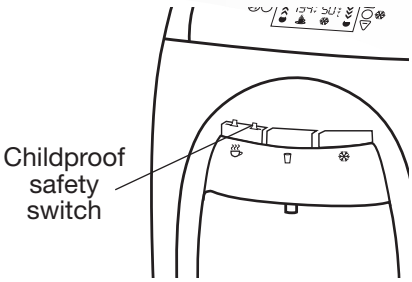
To view the volume of water treated (or dispensed) press the + . Following 8 seconds the system will automatically exit to the normal display condition.

10. Flashing Display Screen: Leakage detector

To prevent water leakage in case of incorrect sealing of filter housings following filter replacement, the system has been designed with a leakage detection system. When water leakage is detected, the electronic display panel will flash and water flow will be shut off. To reset the system press and hold the button for 3 seconds, or disconnect power to the unit.

Childproof Safety Feature

To prevent hot water from accidentally harming a child, the hot water dispenser button has a safety switch on it. Hold the knob as shown in the illustration and turn counter clockwise, then press the red button to dispense hot water..

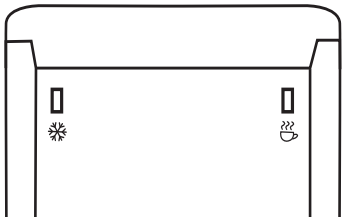


DANGER: The hot water is heated to approximately 190˚ F / 88˚ C. Temperatures above 125˚ F / 52˚ C can cause severe burns from scalding.

DO NOT ALLOW CHILDREN TO USE THE HOT WATER DISPENSING BUTTON WITHOUT PROPER AND DIRECT SUPERVISION.

Energy and Safety Tip

To conserve energy and as a secondary safety precaution, turn off the hot water switch at the back of the water dispenser. The hot water push button will then dispense room temperature water.



CLEANING AND MAINTENANCE

Cleaning Your Water Dispenser

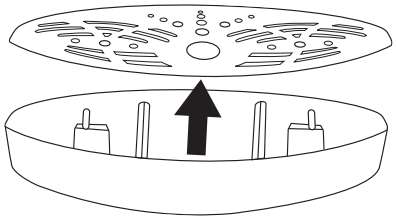
IMPORTANT: Make sure you turn all power switches to the OFF position and unplug the dispenser before performing any of the following cleaning procedures.

Cleaning the Outside of the Water Dispenser

The outside of the dispenser can be wiped clean with water dispenser cleaning solution or a mild soap and water. Never use harsh chemicals or abrasive cleaners. Rinse thoroughly with clean water and then dry surfaces.

Cleaning the Drip Tray

To remove, take the grill off the tray and firmly lift the tray up, dislodging it from the guides. Drain and clean.

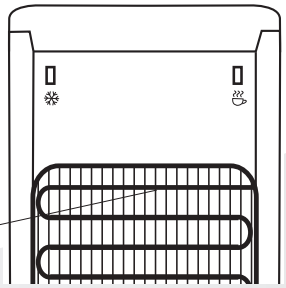


The drip tray should be emptied and cleaned regularly to remove spotting and any mineral deposits. Clean with water dispenser cleaning solution or a mild soap and water. For tough deposits, add vinegar and let it soak until the deposits come loose. Then wash, rinse and dry thoroughly.

To replace, put the grill back on the tray and slide the tray onto the guides.

Cleaning the Condenser

Vacuum or sweep away the dust from the condenser coils at the back of the dispenser. For best results, you can purchase a brush designed specifically for this purpose from your local appliance store.
This will improve cooling and efficiency.

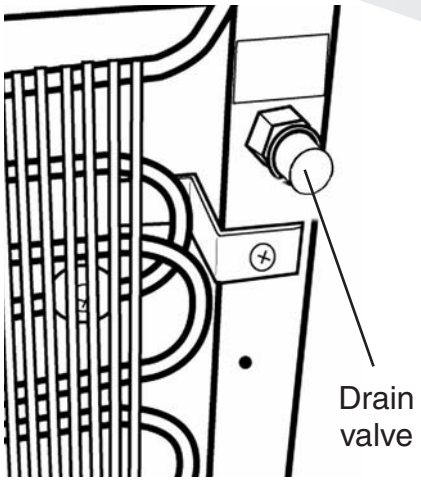


Draining the Reservoirs

Drain the reservoirs before and after cleaning, when going on long vacations or if not using the dispenser for long periods of time.

IMPORTANT! Turn all power switches to the OFF position and unplug the dispenser before performing this procedure. Dispense hot water until temperature drops to a safe level to avoid the risk of scalding.

1. Press all dispenser buttons until water no longer comes out.
2. Place a bucket beneath the drain outlet on the back of the unit.
3. Remove the cap and plug from the drain outlet and let the water flow into the bucket. Replace the cap and plug.
IMPORTANT: Collect the water in a container, not the drip tray.
4. Plug unit in. The reservoirs will not fill with water unless plugged in.



Flushing the Reservoirs

To ensure clean, great-tasting water, it is recommended that the system be periodically flushed, especially following long periods of non-use. Simply dispense 4-6 glasses of water from each button, and allow system temperatures (hot and cold water) to stabilize prior to re-use.

Going Away on Vacation

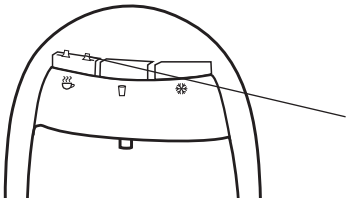
When not using the dispenser for long periods of time or when going on vacation, conserve energy by setting all power switches to the OFF position, turn the influent water line off, unplug the dispenser and drain the reservoirs. Thoroughly flush the system upon return and startup of the dispenser.

SPECIFICATIONS

		VWD8000W-F
Output per hr:	**Hot**	1.2 gal / 4.6 L
	Cold	0.5 gal / 2.0 L
Internal Tank:	**Hot**	0.3 gal / 1.1 L
	Cold	0.8 gal / 3.2 L
Heating Temp (approx.):		190°F / 88°C
Cooling Temp (approx.):		46°F / 8°C
Power Consumption:	**Hot**	450 W
	Cold	85 W

WARNING: The Water Dispenser heats and dispenses water to 190˚ F / 88˚ C which can cause severe burns or scalding.

DO NOT ALLOW CHILDREN TO USE THE HOT WATER DISPENSING BUTTON WITHOUT PROPER AND DIRECT SUPERVISION.



TROUBLESHOOTING TIPS

Problem	Possible Cause	Suggested Solution
"E6" error message	Water level switch failure	Make sure valve at rear of unit or on incoming water line is open. Otherwise, unit needs servicing.
"Full" error message	Water level is too high	Influent water pressure may be too high. Restrict water flow to reduce pressure, and drain water from unit to reset float switches. If problem persists, unit needs servicing.
Water dispenser is leaking	Water connection at rear of the dispenser is not secure.	Secure connection.
	Drain cap and silicone seal are not secure.	Ensure seal is secure in drain plug and tighten drain cap.
	Water treatment system is leaking.	Refer to operating instructions supplied by water treatment system manufacturer.
Water is not hot or cold enough	The unit is unplugged.	Plug unit into the outlet.
	The circuit breaker in your home is tripped or the fuse has blown.	Reset the breaker or replace the fuse.
	Power switches are not turned on at back of unit.	Turn switches to the ON position.
	Temperature limit tripped.	Set all power switches to OFF position, wait 5 minutes, then set all power switches to the ON position. Wait 30 minutes for the water to heat or cool.
	Thermostat needs to be adjusted colder.	Adjust temperature level to achieve desired temperature.
Water dispenser is not dispensing water	The unit is unplugged.	Plug unit into the outlet.
	Mineral deposits clogging tanks.	***See Flushing the Reservoirs.***
	Possible air pocket.	Push in the dispenser buttons to establish flow.
	Filters are clogged.	Replace filters and reset filter reminder.
Water dispenser is noisy	Water dispenser is uneven.	Make sure the dispenser is on an even surface that can support its full weight.

ATTENTION: Do not return this product to the store. For questions on operation, assembly or parts, please contact us at **www.greenwayhp.com** or **1-866-253-0447.**

FREQUENTLY ASKED QUESTIONS

Q: **Why does my water dispenser not dispense when the power cord is unplugged, even though it is a direct connection?**
OR
Will my water dispenser work during a power failure?
A: As your water dispenser is equipped with an electronic solenoid valve to prevent water flow unless required, the system will not function unless there is power to the unit. This feature has been added as a safeguard to your system.

Q: **Do I require a separate water treatment system with this dispenser?**
A: The use of a separate water treatment system is optional, and not required for normal operation. Addition of a treatment system is solely based on the requirements of the consumer.

Q: **Do I have to keep hot switch on if I'm not using hot water?**
A: You can turn the hot switch off. However, water should be drained from the tap periodically to circulate the water in the reservoir.